

ESCAPE WARRANTIES (UK)

All Escape Fitness products are warranted to be free from defects in materials and workmanship. This warranty extends to the original end-user and additionally warrants that the products comply with all applicable statutory and regulatory requirements. The warranty period commences on the date of delivery to the end-user (as recorded by the carrier) provided always that this date is not more than 3 calendar months from the date of dispatch from Escape. Subject to the Exclusions section herein, the warranty is valid for not less than the period stated in the schedule below.

Making a Claim

To make a warranty claim, you should follow the claims procedure below. Once determined, Escape will, at its sole discretion, repair or replace the product, issue a credit note or refund, or, where the claim is found to be unsubstantiated, reject (and where appropriate) return the product to you.

Claims Procedure

1. If you purchased your product through an Escape approved Distributor, contact your Distributor who will deal with your enquiry directly on your behalf.
2. If you purchased your product directly from Escape, you will need to either telephone Escape's Customer Services Department on 01733 313 535 or email aftersales@escapefitness.com quoting the Order Number of the product which is subject to the claim and provide full details of how and when the product(s) has been used, the fault or damage identified and contact details of the person dealing with the claim. The claim will be logged and given a unique "X" reference which needs to be quoted in all future dealings with the claim.
3. You must then send photographic evidence by email or post of the product and the damage/defect after which our quality control department will report their findings and advise whether the claim is accepted or rejected. If accepted, we will advise whether the product will be repaired or replaced, or if a credit or refund will be made and whether or not the product(s) needs to be returned to Escape for quality control investigation.
4. If a product(s) needs to be returned to Escape, we will contact you to arrange a mutually convenient time.
5. After your claim has been processed we will contact you again to ensure that your claim was satisfactorily solved.

Exclusions

Escape shall have no liability under the warranty if:

- (a) any further use of the product(s) is made after a defect has been notified; or
- (b) the defect has arisen as a result of a failure to properly store, care for or maintain the products; or
- (c) the defect has arisen as a result of Escape following any drawing, design or specification supplied or specifically requested by you; or
- (d) the product(s) is altered or repaired without our prior written consent; or
- (e) the defect arises as a result of fair wear and tear, corrosion due to perspiration, wilful or negligent damage or the use of the products for a purpose other than the purpose intended or in abnormal use conditions; or
- (f) the products differ from their description as a result of changes made to ensure they comply with applicable statutory or regulatory standards.

Escape shall not be liable, in contract or tort, (including, without limitation, negligence), for pre-contract or other representations (other than fraudulent misrepresentations) or otherwise arising out of or in connection with a claim for any economic losses (including without limitation loss of profit, revenue, contracts, business or anticipated savings); loss of goodwill or reputation or special or indirect losses suffered or incurred and arising out of or in connection with the provision of the products. Escape's aggregate liability (whether in contract, tort or otherwise) for loss or damage shall in any event be limited to a sum equal to the amount paid or payable for the product(s) in respect of one incident or series of incidents attributable to one cause.

Bars

The warranty does not cover: rust; bending or any other form of defect that arises as a result of neglect or use in a way that is not within the normal accepted usage of bar.

Weight plates

The warranty does not cover fading, chipping or cracking of rubber or urethane plates. In addition, the warranty does not cover the inserts on weight plates becoming loose as this can be a natural consequence of normal usage. Rubber products may emit an odour: this is a natural process and is not covered under the warranty. The Escape 5kg Technique Plates are for training purposes only and should never be dropped as this will void the warranty.

Dumbbells

The warranty does not cover fading, chipping or cracking of rubber or urethane dumbbells. The warranty covers the actual breaking of the dumbbell handle or end plate, so long as the breakage occurs during normal use. In addition, the warranty does not cover the end plates becoming loose as this is a natural consequence of normal usage. We strongly recommend that dumbbells should never be dropped and any damage incurred as a result of dropping will not be covered by the warranty. Rubber products may emit an odour: this is a natural process and is not covered under the warranty.

Kettlebells

The warranty does not cover fading, chipping or cracking of rubber or vinyl kettlebells. The warranty covers the actual breaking of the kettlebell handle or bell, so long as the breakage occurs during normal use. We strongly recommend that kettlebells should never be dropped and any damage incurred as a result of dropping will not be covered by the warranty. Rubber products may emit an odour: this is a natural process and is not covered under the warranty.

Soft products

The following situations are not covered by the warranty in relation to 'soft' products (including but not limited to Plyosoft Box, Multiplyo, Battle Rope, Jump Rope, Professional Bulgarian Bag, Fitness Bulgarian Bag, Corebag, Sandbag, Battle Bag, TIYR, GRIPR, VERTBALL, VERTMINI, Total Grip Medball, Multi Grip Medball, Slamball, Power Band, all mats, all punchbags, all gloves and pads, Speed Resistor and Resistance Parachute): any exposure to excessive moisture including from outdoor use; scratches or abrasions caused by use on flooring other than suitable gym flooring; rips or tears as a result of normal wear and tear or unsuitable use; changes in colour over time due to the exposure to light.

SCHEDULE OF WARRANTIES

Page No.	Code	Model Description	Warranty Period
		FUNCTIONAL	
6	CMT1/2/4	C.M.T.	1 Year
9	RACK5	Rack5	5 Years 1 Year Bumpers and stops
13	EST-FLIP1G – 4G	TIYR, Levels 1 - 4	1 Year
14	GRIPR02- 20	GRIPRs 2kg/4.4lb - 20kg/44lb	1 Year
19	SBAGB10 - 40	Escape Sandbags 10 – 40kg	1 Year
19	LF25Rack	Multi Bag Rack	5 Years
19	RACK5	Holds 10 Bags	5 Years
20	ECB050V2 - 25	Corebags 5kg/11lb - 25kg/55lb	1 Year
23/24	FVBAG5 – 17 WBBAG5 - 22	Bulgarian Bags (Vinyl) 5kg - 17kg Bulgarian Bags (Leather) 5kg - 22kg	1 Year 2 Years
27	BATBAG	Battle Bag	1 Year
29	VIPR4 - 26	ViPR Tubes 4kg - 26kg	1 Year
29	ESC18Rack	ViPR Rack	5 Years
33	VERT03-10	Vertballs 3kg/8lb – 10kg/25lb	1 Year
33	ESCVBRACK	VertBall Rack	5 Years
34	EVM01-05	VertBall Mini	1 Year
34	PAMBR05/10	MedBall Rack	5 Year
36	TGM01-05	Total Grip Med Balls 1kg - 5kg	1 Year
37	MGBM06 – 10	Multi Grip Med Balls 6kg – 10kg	1 Year
38	SLAM05V3-20	Slam Balls – 5kg – 20kg	6 Months
41	RPB001	Reaction ProBouncer	1 Year for ProBouncer 5 years for frame
42	RACK5B	Rack5 Mat Attachment	1 Year
46	TRXPRO	TRX Pro Suspension Training Kit	1 Year
46	FTKMG2	TRX Tactical Force Kit 2.0	1 Year
46	TRXHOMEKIT	TRX Home Kit	1 Year
47	TRXPRIP	TRX Rip Trainer	1 Year
47	RIPLTCORD RIPMDCORD RIPHVCORD RIPXHCORD	TRX Resistance Cord Light TRX Resistance Cord Medium TRX Resistance Cord Heavy TRX Resistance Cord Extra Heavy	6 Months
47	XMOUNT	TRX X Mount	1 Year
47	TRXDA	TRX Door Anchor	1 Year
47	TRXEXT	TRX Xtender	1 Year
		ATHLETIC	
50	PLYO...	Plyosoft Boxes	1 Year
52	MPLYO	MultiPlyo Box	1 Year
55	EST-DS	Quad Sled	5 Years
57	EST-SL	Speed Ladder	1 Year
57	EST-AGS	Agility Grid System	1 Year
57	EST-LEH	Lateral Endurance Hurdle	1 Year
57	EST-AH	Adjustable Hurdle	1 Year
57	EST-LSR	Lateral Speed Resistor	1 Year
57	EST-RB	Reaction Ball	1 Year
57	EST-HC6	Speed Cones	1 Year
57	EST-SD12	Speed Discs	1 Year
58	EST-AV	Attachment Vest	1 Year
58	EST-SR	Speed Resistor	1 Year
60	EST-RP	Resistance Parachute	1 Year
63	BR3210 BR3210C	Battle Rope 32mm -No cover Battle Rope 32mm Covered	1 Year
63	BR5010	Battle Rope 50mm – No Cover	1 Year
65	WBANDS-L	Power Bands	6 Months

		STRENGTH	
70	EPDB1020-60	Urethane Dumbbells – 2kg – 50kg	3 Years
73	EODB025-50	Octagon Dumbbells – 2.5kg – 50kg	2 Years
74	ESC5Rack	Upright Storage Rack	5 Years
74	ESC1-4Rack	Horizontal Storage Rack	5 Years
77	ESC29RACK	Cross Hub	5 Years Frame 1 Year Mat
77	ESC31RACK	Cross Hub with Feet	As Above
78	EPU1000-10	Edge Urethane Dumbbells – 1-10Kg	3 Years
78	XRACK	X Rack	5 Years
80	ESD1010-1200	Classic Steel Dumbbells 1- 20kg	1 Year
81	EST-PUD01-10	Classic Urethane Dumbbells 1-10kg	1 Year
83	CTBB4100-4450	SBX Barbells 10-45kg	2 Years
83	ESC9/15Rack	Barbell Rack 10 – 45kg	5 Years
86	EST-CKB8 – 32	Competition Pro Kettlebells 8kg-32kg	2 Years
89	RKB8 – 32	Rubber Kettlebells 8kg – 32kg	2 Years
89	ESC20RACK	Kettlebell Rack	5 Years
93	EST-RBD5	Elite Competition Technique Plate	1 Year not covered if dropped or abused
93	EBP10-25	Elite Competition Bumper Plate 10kg - 25kg -	1 Year
94	ECTBP10-20	Cross Training Bumper Plates 10kg - 20kg	2 Years
96	PUOD1012-1250	Cross Grip Olympic Plates 1.25kg - 25kg	3 Years
96	COD1012-1250	SBX Olympic Plates 1.25kg - 25kg	2 Years
99	ETB220C	WOD Bar	1 Year
99	SA7112	Olympic Power Bar (Max Load - 200kg)	1 Year
99	SA7114	Olympic Junior Bar (Max Load - 120kg)	1 Year
99	SA7115C	Olympic Curl Bar (Max Load - 100kg)	1 Year
100	OTR001	Toast Rack	5 Years
101	OWT001	Weight Tree Storage	5 Years
101	UPO98	Olympic Bar Holder (5 Bars)	5 Years
103		Clamp, Snap Lock, Olympic Spin Lock, Olympic Spring Collars	1 Year
104	LIFTPLAT1-4	Escape Lifting Platforms	2 Years
105	4074	Sanitized Neck Protector	6 months
105	LFLCH100-300	Lifting Chains 14kg - 26kg	1 Year
106	OBLAND	Torso Trainer	5 Years
107	OBEN01	Octagon Bench	5 Years excluding pads 1 year
		CABLE ATTACHMENTS	
108	PCA105	Seated Row Double Handle	1 Year
108	PCA110	Stirrup Handle	1 Year
108	PCA102	Angled Tricep Bar	1 Year
108	CA111	Double Handle Tricep Rope	1 Year
108	CA112	Soft Grip Stirrup (50kg Limit)	6 Months
108	CA113	Foot Loop Leather	6 Months
		OCTAGON	
117		Octagon/HTS/Box/Quad – Frame	10 Years
117-127		Octagon/HTS Attachments – see separate list	
		STUDIO	
154	STEP	Step/Riser	1 Year
156	EST-DECK	Deck	1 Year
159	EST-PURWSET	Urethane Rep Set	3 Years 1 Year collars
159	ESC300RACK	Rep Set Rack	5 Years
160	ECO-SET	Eco Urethane Rep Set	2 Years
160	PARSR01	Eco Rep Set Rack	5 Years
162	SBXREPSET	Escape SBX Rep Set – Bars/Discs	1 Year
164	EST-PHW1-5	Urethane Handweights 1kg - 5kg	2 Years
164	ESC26RACK	Handweight Rack (16 Pairs)	5 Years

164	ESC28RACK	Handweight Rack (18 Pairs)	5 Years
165	EST-VH1-5	Escape Studio Handweights 1kg - 5kg	1 Year
165	ESC-21049	Studio Handweight Rack	5 Years
167	EST-SK4-	Studio Kettlebells	1 Year
165	ESC20RACK	Kettlebell Rack	5 Years
168	EST-PT1-3	Power Tube Levels 1 - 3	1 Year
168	EST-RTL1-3	Resistance Tubes Level s 1 - 3	6 Months
169	EST-TB3-5	Training Bars 3kg - 5kg	1 Year
169	ESC18RACK	Training Bar Rack	5 Years
170	EST-REBOU	Probounder	1 Year
171	ESC24RACK	Escape Wheeled Storage Container	5 Years 1 Year wheels
BOXING			
175-176		Training Gloves, Punch Mitts, Curved Hook & Jab Pads	6 Months
179		Freestanding Punchbag (Tube & Base)	1 Year
180-182		Pro, Focus, Uppercut Punch Bags	1 Year
183	EBOX-PB	Training Bag	1 Year
184	BBK20510	Wall Bracket	1 Year
184	BBK20510/SAE	Wall Bracket Swivel Assembly	6 Months
184	EBOX-SB	Speed Ball	6 Months
184		Speed Ball Platform, Spare Swivel	1 Year
186		Skipping Ropes	3 Months
FLEXIBILITY			
192-194		Yoga, Eco Yoga, Core & Flex Mats	1 Year
196-197		Multi & Combat Mats	2 Years
193		Yoga Block, Strap	1 Year
195	LF25Rack/ESC6Rack	Free Standing Mat Storage Rack	5 Years
198-199		Rollers - Ridge, UltraFlex, Ubersoft	1 Year
200	EST-GB55/65/75	Steady Balls	1 Year
201	EST-GBSR	Gym Ball Storage Racks (9 Balls)	3 Years
202	DURA45-75	Dura-Balls 45cm - 75cm	1 Year
202	MAXBAL55-65	Max Balls 55cm - 65cm	1 Year
203	BOSU	Bosu Balance Trainer Pro Edition	1 Year
203	ESC16RACK	BOSU Storage Rack	3 Years
203	EST-AD	Air Stability Disc	1 Year
203	MG-33	Dual Action Pump	1 Year
FLOORING			
210		Energym	3 Years
211		Tech Sport	2 Years
212		Sports Marking	1 Year
214	GRASS10-GRASS25	Speed Track	3 Years
215	PORTST10...	Portable Speed Track	3 Years
217	MAT600EF	Everflex	2 Years
218	MAT500-502	Everroll Classic	2 Years
218	MAT506-507	Everroll Black Line	2 Years
218	SP60102-202	Shock Pad Underlay system	2 Years
219	EWT-EMT	Everroll Weightlayer Tile	2 Years
220		Flexi-Tuf Tiles, Edges and Corners	2 Years
221		Flexi-Soft Foam Coloured Tiles, Edges and Corners	1 Year
222		Flexi-Hard Foam Coloured Tiles, Edges and Corners	1 Year
223	MAT5060C	Floor Guard	2 Years