

ESCAPE FITNESS LIMITED
TERMS OF USE AND PRIVACY POLICY

TERMS OF USE

Ownership of Content

The use of this website is governed by the following terms including our Privacy Policy.

The content of this website is owned by Escape Fitness Limited, one of its Group Companies or its licensors (“Escape” “We”). By continuing to use this website, the user (“You”) accept the following terms. The content includes all elements of the website including but not limited to the design, layout, look, appearance and graphics which are protected by trade restrictions, copyright, moral rights and other individual Intellectual Property rights (“Content”).

You may not copy, transmit or distribute the Content without the prior written permission of Escape. Please address all requests to escape.partner@escapefitness.com or the Data Protection Team at Escape Fitness, Unit 13 Tresham Road, Orton Southgate, Peterborough, Cambridgeshire PE2 6SG.

Should there be a breach of this term, Escape may claim damages for all losses including special, incidental, consequential, damages such as loss of profits/business. Escape shall also be entitled to recover legal costs on a solicitor and own client fee basis.

Links

This website may contain links to other websites over which We have no control. Links to this website are prohibited without the prior written consent of Escape. Requests should be addressed to escape.partner@escapefitness.com or Data Protection Team at Escape Fitness, Unit 13 Tresham Road, Orton Southgate, Peterborough, Cambridgeshire PE2 6SG. Escape does not endorse or accept responsibility for any content downloaded from any website linked to or from this website.

Health and Content Disclaimer

The Content is provided as an educational aid intended to provide supplemental information to assist in your fitness regime. All physical activity carries an inherent risk of injury and it is therefore important that you understand it is your responsibility to learn the proper techniques associated with the safe use of the products or participation in any of the exercises featured on the website.

Use of the products or performance of the demonstrated exercises should not be attempted until their nature and any risk have been assessed. How individuals will respond to a particular exercise or workout cannot be predicted and accordingly if you have, or suspect you have a medical condition or do not exercise regularly, you should direct decisions concerning the suitability of a physical activity to the expertise and judgement of a suitably qualified Doctor or healthcare professional before you begin. Exercise safely and within the limits of your ability. Never disregard medical advice.

To the fullest extent permitted by law, Escape disclaims responsibility for injury, loss or damage occasioned by the use of the Content provided on this website, for any reason and howsoever arising.

Whilst We endeavour to ensure the Content on this website is accurate, complete and up to date; We accept no obligation to do so nor that the website or the Content will remain accessible.

To the fullest extent permitted by law, We exclude all liability, howsoever caused to you or any third party for any loss or damage relating to any inaccuracies or the inability to use the website or in respect of reliance upon this website or any Content or links within it.

PRIVACY POLICY

Legal

Escape Fitness Limited (“Escape” “We”) takes the security and protection of your personal information very seriously and accordingly implements measures to ensure that all personal information it receives is properly protected. Escape is also committed to giving you a personalised service that meets your needs without compromising that protection.

This policy explains how We may collect and use your Personal Data. It also explains some of the security measures We take to protect your Personal Data, and what We will and won't do with it.

All information you provide to us is protected during transmission by our use of Secure Socket Layer (SSL) software. It is stored on secure servers and protected from unauthorised access by firewall software. We maintain physical, electronic and procedural safeguards in respect of all personally identifiable information but there are steps you should take to safeguard information over which We have no control. For example, where you are given or choose a password which enables you to access certain parts of our website, you are responsible for keeping this password confidential. Further, when you send information to us by email, please bear in mind that the transmission of information over the internet is not completely secure and We cannot guarantee the security of any data you choose to email to us. Sending personal data via email is at your own risk. Once We have received your information, We will use strict procedures and security controls to ensure its ongoing confidentiality.

Automatic Collection

Each time you visit our site We may automatically collect the following:

- technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your log in information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform; and
- information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs); and methods used to browse away from the page and any phone number used to call our customer service number.

Data Protection Act and General Data Protection Regulations

For the purpose of the Data Protection Act 1998 (the “Act”) and the General Data Protection Regulations commencing on the 25th May 2018, the Data Controller, as defined therein, is Escape Fitness Limited (trading as Escape Fitness) of Eastwood House, Cygnet Park, The Office Village, Hampton, Peterborough, Cambridgeshire PE7 8FD.

Information About You

We may collect and process the following data about you:

- (i) Information you give us – is information you provide when you use the website and fill in forms or get in touch with us by phone, email, post or otherwise. This includes information you provide when you register to use Escape services or buy Escape products, enter a competition, subscribe for a promotion, take a survey and when you report a problem with our site. We may also need to collect sensitive personal data which could include details about your physical health, mental health and your lifestyle. You can choose whether to supply or withhold any sensitive personal data. Withholding information may limit the access We can offer you.
- (ii) Information We get from other sources – such as third parties who help to provide our services. These third parties include but are not limited to: existing service providers, prospective new Escape partners, sub-contractors in technical payment and delivery services, advertising networks, analytics providers, search information providers, and credit reference agencies. We'll always ensure that any data We receive has been collected lawfully, fairly and in a way that conforms to your rights under the Data Protection legislation.

Why We Collect and Process Your Data

We collect personal data to enable us to provide you with our products and services or those of an associated or required service. We may process your personal data and sensitive personal data for many reasons including but not limited to the following:

- to help us identify you when you contact us; and
- to improve our site to ensure Content is presented in the most effective manner for your computer;
- as part of our business processes including order processing and assessing creditworthiness among others; and
- to notify you about changes to our products and services; and
- to deliver relevant advertising to you if you have given us your permission to do this; and
- to make suggestions and recommendations to you and other users of our website about products or services that may be of interest to you or them; and
- to notify you about changes to our Terms of Use or Standard Terms and Conditions of Business; and
- as part of our efforts to keep our site safe and secure; and
- for research and statistical purposes; and
- to be compliant with legal and regulatory Data Protection obligations; and
- if We have been legitimately asked to provide information for legal or regulatory purposes or as part of legal proceedings or prospective legal proceedings; and
- if We, or substantially all of our assets, are acquired or are in the process of being acquired by a third party, in which case Personal Data held by us, about our customers, will be one of the transferred assets.

We will always ask for your consent first if We wish to use your personal information in a way We have not told you about.

Transfer of Data

From time to time, the Personal Data We collect from you may be transferred to, and stored at, a destination outside the European Economic Area (“EEA”). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers or distributors. Such staff may be engaged in, among other things; marketing, the fulfilment of your order, the processing of payment details and provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data continues to be treated in accordance with this privacy policy.

Retention and Removal of Data

We hold data in various ways. These include electronic databases, computerised files and paper files. We will remove all personally identifiable data by using our approved company processes. We may keep non-personally identifiable data for research and statistical reasons or to improve our products and services.

Cookies

When We provide access to our website, We want to make your visit, useful and reliable. This sometimes involves placing small amounts of information on your computer. These nuggets of information are called ‘cookies’. Cookies cannot be used to identify you personally. They are used to improve services for you, for example to:

- let you navigate between pages efficiently; and
- ensure you don’t have to give the same information during one task; and
- measure how people are using the site to make it more efficient; and
- measure traffic to the site to ensure there is enough capacity to deliver the services quickly.

For more information about cookies, go to allaboutcookies.org or www.youronlinechoices.eu.

Marketing

To keep you informed of product, service or partner updates, your personal information may be disclosed to other businesses within the Escape Fitness Group and to reputable third party suppliers or Distributors who will help provide these services. Before collecting your data for this purpose, We will ask you to consent by checking certain boxes on the forms We use to collect it. You can change your mind at any time by contacting us. Just log on to the site and send us a secure message or email us directly at Data.Protection.Team@escapefitness.com

Stored Data

You have the right to ask for a copy of the data We hold about you, as well as asking us to correct any inaccurate data. If you wish to do so, please contact the Data Protection Team by email at:

Data.Protection.Team@escapefitness.com or by post at: Escape Fitness, Unit 13 Tresham Road, Orton Southgate, Peterborough, Cambridgeshire PE2 6SG.

Changes to our Terms of Use and Privacy Policy

We may amend these Terms of Use from time to time without notice to you. Changes will be posted on the website. It is your responsibility to check regularly and familiarise yourself with updates or changes. We accept no liability howsoever occasioned caused by changes this Policy.

Jurisdiction

These Terms of Use and all issues regarding this website are governed by the English law and all disputes shall be exclusively determined by the English Courts.