

# ESCAPE FITNESS WARRANTIES.

## INTERNATIONAL.

JULY 2020.

### 1. Terms

- 1.1 Escape Fitness products are warranted to be free from defects in materials and workmanship from the date of dispatch and extend to the original customer or end-user
- 1.2 These procedures set out the requirements, procedures and processes that apply to our warranties.
- 1.3 These procedures should be read in conjunction with the Terms and Conditions of Sale.
- 1.4 The warranty period begins from either:
  - i. the date of despatch (if supply only)
  - ii. the date of completion of the installation; or
  - iii. the date of the invoiceThe date of which can be found on Escape Fitness' order acknowledgement, delivery advice note, or the documentation provided to you on completion of installation.
- 1.5 Warranties are non- transferrable and are valid for the period stated in the attached schedule.

### 2. Reporting Procedure

- 2.1 In the event that a fault is discovered, it should be reported in the first instance to [aftersales@escapefitness.com](mailto:aftersales@escapefitness.com), the report should include the following:
  - i. your original Order Number,
  - ii. as much detail as possible about the circumstances in which the fault developed,
  - iii. photographic evidence,
  - iv. and, depending on the nature of the fault, a copy of the products' inspection and servicing logs from date of first use to confirm the product has been used, maintained and stored in accordance with the Escape Fitness Product Information and User Guides.
- 2.2 Where Product Information Guides are not provided within the product packaging they are available to be downloaded from our website at <https://escapefitness.com/product-informationguides>.
- 2.3 A unique "X" number will be allocated to the report which must be quoted in any correspondence thereafter. Please refer to the User Guide and attached Schedule before making a claim.
- 2.4 In the event that the written report is inconclusive, the customer shall return the product at their sole cost, for inspection, to Escape Fitness' UK warehouse where an experienced aftersales team will, at its sole discretion, determine if the product will be replaced, repaired, a credit note issued or the claim may be refused.

### 3. Exclusions

The Escape Fitness Warranty does NOT cover faults/defects/damage which occurs as a result of:-

- 3.1 A failure to properly store products, care for and or maintain the products as per the Escape Fitness Product Information and User Guides.
- 3.2 Fair wear and tear including but not limited to;
  - i. faded, worn, cracked/split, chipped surfaces finishes of rubber, urethane or vinyl products;
  - ii. odour (from rubber products); and
  - iii. surface oxidation (rust) on products with metal finishes or paint and Plating being worn away; or
- 3.3 Wilful or negligent damage (abuse) of the product or the use of the products for a purpose other than the purpose intended or in abnormal use conditions which includes but is not limited to;
  - i. bars being dropped particularly onto boxes, benches, spotter arms, racks or other objects, bars being used with damaged bumpers or with certain accessories such as pivoting sleeves/torso trainers/landmines etc.
  - ii. weight plates, dropped or weighted bars being released above waist height, metal plates being used on concrete.
  - iii. diameters of hole and sleeve not matching and collars not being used. NOTE: The Escape Fitness 5kg Technique Plates are for training purposes only.
  - iv. 'soft' products exposed to excessive moisture by incorrect use or storage; scratches or abrasions caused by use on unsuitable surfaces; colour fading over time due to exposure to light.
  - v. A product that has been manufactured to any drawing, design or specification supplied or specifically requested by you; or
  - vi. The product being altered or repaired without Escape Fitness' prior written consent.

### 4. Limitation of Liability

- 4.1 Escape Fitness shall not be liable for any indirect, special or consequential losses of any nature arising out of or in connection with the supply of its products including but not limited to claims for economic loss such as loss of profit, revenue, contracts, business or anticipated savings or loss of goodwill or reputation.
- 4.2 Escape Fitness' aggregate liability for loss or damage shall in any event be limited to a sum equal to the amount paid or payable for the product(s) in respect of one incident or series of incidents attributable to one cause.

# SCHEDULE OF WARRANTIES.

CODE.	MODEL DESCRIPTION.	WARRANTY PERIOD.
	<b>MARS</b>	
MARS	MARS	Screen 3 Years
	<b>FUNCTIONAL</b>	
VECT60LH/MH/HH	VECTOR	1 Year, 60 days tubes
TIYR01-04	TIYR	1 Year
TIYRSP10	TIYR Sport	1 Year
GRIPR002-020	GRIPRs	1 Year
WODRING1	WOD Rings	1 Year
SBAG10-40	Sandbags	1 Year
ECB050V3-250V3	Corebags	1 Year
FVBAG5-17	Bulgarian Bags Leather (Professional)	2 Years
WBBAG5-22	Bulgarian Bags Vinyl (Fitness)	1 Year
VIPR4 - 26	ViPR Tubes	1 Year
VIPRP04-20	VIPR Pro	6 Months
VERT03-10	VERTBALLs	1 Year
ESCVBRACK	VERTBALL Rack	5 Years
EVM01-05	VERTBALL Mini 21cm	1 Year
EVM06-10	VERTBALL Mini 24.5cm	1 Year
PAMBR05/10V2	MedBall Rack	3 Year
TGM01-05	Total Grip Medballs	1 Year
MGMB06-10	Multi Grip Medballs	1 Year
TGMED01-05	Total Grip Medballs	1 Year
MEGMED06-10	Multi Grip Medballs	1 Year
SBSBX05-20	SLAMBALL SBX	1 Year
AENDUR04-30	ENDURA Balls	1 Year
RPB001	Reaction ProBouncer	5 Years frame, 1 Year ProBouncer
TRXPRO4	TRX Pro Suspension Training Kit	1 Year
FTKMG2	TRX Tactical Force Kit 2.0	1 Year
TRXHOMEKIT	TRX Home Kit	1 Year
TRXPRIP	TRX Rip Trainer	1 Year
RIPLTCORD, RIPMDCORD, RIPHVCORD, RIPXHVCORD	TRX Resistance Cord Light TRX Resistance Cord Medium TRX Resistance Cord Heavy, TRX Resistance Cord Extra Heavy	6 Months
XMOUNT	TRX X Mount	1 Year
TRXDA	TRX Door Anchor	1 Year
TRXEXT	TRX Xtender	1 Year
CMT1/2/4	CMT (Core Momentum Trainer)	1 Year
	<b>ATHLETIC</b>	
PLY3630, PLY3645, PLY3660, PLY3601	Plyosoft Boxes	1 Year
CPLYOB1-3/CPLY53	Plyosoft Boxes	1 Year
PLYOS150G, PLYOS300G, PLYOS01G-03G	Plyosoft Boxes	1 Year
BLPLY51	PLYOSOFT Black	1 Year
MPLY001	Multiplyo Box	1 Year
MULTIP1	Multiplyo Box	1 Year
PLFIVE	PLYOFive	1 Year
QSLED	Quad Sled	5 Years
EST-SL	Speed Ladder	1 Year

EST-AGS	Agility Grid System	1 Year
EST-LEH	Lateral Endurance Hurdle	1 Year
EST-AH	Adjustable Hurdle	1 Year
EST-LSR	Lateral Speed Resistor	1 Year
EST-RB	Reaction Ball	1 Year
EST-HC6	Speed Cones	1 Year
EST-SD12	Speed Discs	1 Year
EBOX-AV	Attachment Vest	1 Year
EST-SR	Speed Resistor	1 Year
EST-RP	Resistance Parachute	1 Year
WBANDS, WBANDM, WBANDL	Power Bands	6 Months
BR3210, BR3210C	Battle Rope 32mm – No cover Battle Rope 32mm covered	1 Year
BR5010	Battle Rope 50mm – No cover	1 Year
	<b>STRENGTH</b>	
PUDB110, 220, 2230, 3240, 4250	Nucleus Urethane Dumbbells	7 Years
RBDB2525, 1235, 2750	Nucleus SBX Rubber Dumbbells	3 Years
PUBB1020, 2545, 1045	Nucleus Urethane Barbells	7 Years
PUCBB1020, 2545, 1045	Nucleus Urethane Fixed Curl Barbells	7 Years
RBKB04-32	Nucleus SBX Rubber Kettlebells	3 Years
PUGD01-25, PUGD1252, 1254	Nucleus Urethane Grip Plates	7 Years
RBGD01-25, RBGD1252, 1254	Nucleus SBX Rubber Grip Plates	3 Years
SA7112	Olympic Power Bar (Max Load - 200kg)	1 Year
SA7114	Olympic Junior Bar (Max Load - 120kg)	1 Year
SA7115C	Olympic Curl Bar (Max Load - 100kg)	1 Year
BARH12	Olympic Bar Holder (12 Bars)	3 Years
4074	Sanitized Neck Protector	6 Months
LFLCH100-300	Lifting Chains	1 Year
EPDB1000-1009	Urethane Dumbbells	5 Years
EODB1001-1003	Octagon Dumbbells	2 Years
PUBP05-10	Elite Urethane Bumper Plate	5 Years not covered if abused
PUFPP1/APUFPP1	Fractional Plates	3 Years
POWER-01	20kg Olympic Power Bar (Max Load - 250kg)	1 Year
WOD001	WOD Bar (Max Load - 500kg)	1 Year
WWODB1	Women's WOD Bar (Max Load - 300kg)	1 Year
WWOD01	Women's WOD Bar (Max Load - 300kg)	1 Year
JUNR01	12kg Olympic Junior Bar (Max Load - 150kg)	1 Year
TECHB1	Technique Bar (Max Load - 50kg)	1 Year
CURL01	Olympic Curl Bar (Max Load - 100kg)	1 Year
LIFTPLAT1-4	Escape Lifting Platforms	2 Years
WODC01	WOD Collar	1 Year
KAMCOL2	Olympic Clamp Collar	1 Year
OBEN01	Octagon Bench	5 Years framework, 1 year pads
ADJBEN1	Adjustable Bench	1 Year
EPU1000	Edge Urethane Dumbbells	5 Years
ESD2000-2002	Classic Steel Dumbbells	1 Year
EST-PUD110	Classic Urethane Dumbbells	5 Years
CXBB4000, CXBB4002, CXBB4003	SBX Barbells	2 Years

CKB08-32	Competition Pro Kettlebells	2 Years
PAKC08-32/AECK20-70	Cast Iron Kettlebells	3 Years
RKB8-32	Rubber Kettlebells	2 Years
EBP10-25	Elite Competition Bumper Plate	1 Year
ECTBP10-20	Cross Training Bumper Plates	2 Years
PUOD1012-1250	Cross Grip Olympic Plates	3 Years
COD1012-1250	SBX Olympic Plates	2 Years
<b>CABLE ATTACHMENTS</b>		
PA105	Seated Row Double Handle	1 Year
PA110	Stirrup Handle	1 Year
PA102	Angled Tricep Bar	1 Year
PA111	Double Handle Tricep Rope	1 Year
PA112	Soft Grip Stirrup (50kg Limit)	6 Months
PA113	Foot Loop Leather	6 Months
OBLAND	Torso Trainer	5 Years
<b>OCTAGON</b>		
	Octagon/HTS/Box/Quad/HIT HUB – Frame	10 Years
	Octagon/HTS Attachments	Separate Doc
	Octagon Storage solutions	10 years frames, 1 Year top mat
<b>STUDIO</b>		
STEP01-07	Step Platform Solution	1 Year
EST-DECK	Deck 2.0	1 Year
B-BOX	Boutique Box	3 Years
STRBOX2/STRBOX2V2	STRONGBOX	5 Years framework, 1 Year pads
EST-PURWSET	Urethane Rep Set	3 Years, 1 Year collars
ECO-SET	Eco Urethane Rep Set	2 Years
SBXREPSET	Escape SBX Rep Set – Bars/Discs	1 Year
EST-PHW1-5	Urethane Handweights	2 Years
EST-VH1-5	Studio Handweights	1 Year
EST-SK4-SK20	Studio Kettlebells	1 Year
EST-PT1-3	Power Tube Levels 1 - 3	1 Year
EST-RTL1-3	Resistance Tubes Levels 1 - 3	6 Months
EST-TB3-5	Training Bars	1 Year
EST-REBOU	Probounder	1 Year
PLYOINC1	Inclined PLYOSOFT BOX	1 Year
ESC24RACK	Escape Wheeled Storage Container	5 Years, 1 Year wheels
<b>BOXING</b>		
EBOX-MM/(TG8G/10R/12B)	Training Gloves	6 Months
MITT001/002	BOA Mitts	6 Months
BOXSOX1S/1L	BOX SOX	1 Year
EBOX-CHJP	Curved Hook & Jab Pads	6 Months
THAI01	Thai Bag	1 Year
ATHAI01	USA Thai Bag	1 Year
THAIBAG1	Thai Bag	1 Year
EPPBV3	Pro Punchbag	1 Year
FHPBV3	Focus Pro Punchbag	1 Year
EBOX-FSPB1	Freestanding Punchbag (Tube & Base)	1 Year
AFSPB01	Freestanding Punchbag (Black)	1 Year
EBOX-UCPB	Uppercut Punch Bags	1 Year
AQUABAG55	AQUA Punchbag	1 Year
EBOX-PB	Training Bag	1 Year

BBK20510	Wall Bracket	1 Year
BBK20510/SAE	Wall Bracket Swivel Assembly	6 Months
EBOX-SB	Speed Ball	6 Months
BBK20500/SA	Speed Ball Platform, Spare Swivel	1 Year
EST(-SRL, -ROPE5, -ROPE3)	Skipping Ropes	6 Months
	<b>FLEXIBILITY</b>	
YMAT01, EST-EYMAT, EST-CMATA, EST-FMGRY	Yoga, Eco Yoga, Core and Flex Mats	1 Year
EST-YOGB1, EST-YOGB, EST-YOGS	Yoga Block, Strap	1 Year
M0022(B), COMBAT2	Multi & Combat Mats	2 Years
EST-RRC, EST-HFR, EST-SFR, USR001	Rollers - Ridge, UltraFlex, Ubersoft	1 Year
SBP55,65,75	Steadyball Pro	1 Year
EST-GB55/65/75	Steady Balls	1 Year
EST-GBSR	Gym Ball Storage Racks (9 Balls)	3 Years
DURA45-75	Dura-Balls 45cm - 75cm	1 Year
MAXBAL55-65	Max Balls 55cm – 65cm	1 Year
BOSU	Bosu Balance Trainer Pro Edition	1 Year
EST-AD	Air Stability Disc	1 Year
MG-33	Dual Action Pump	1 Year
	<b>STORAGE</b>	
PAMBR05V2	Multi Bag Rack	3 Years
RACK5	Rack5	5 Years, 1 Year bumpers and stops
RACK5B5	Rack5 Mat Attachment	1 Year
ESC18RACKS	Training Bar Rack	5 Years
ESC5RACK	Upright Storage Rack	5 Years
ESC1-4RACK	Horizontal Storage Rack	5 Years
ESC29RACK	Cross Hub	5 Years Frame, 1 Year mat
ESC31RACK	Cross Hub with Feet	5 Years Frame, 1 Year mat
XRACK	XRACK	5 Years
XRACK2	XRACK 2.0	5 Years
ESC110RACK	Classic Storage Rack	5 Years
ESC9/15RACK	Barbell Rack	5 Years
ESC20RACK	Kettlebell Rack	5 Years
ESC300RACKS	Rep Set Rack	5 Years
PARSR02	Eco Rep Set Rack	3 Years
ESC26RACK	Handweight Rack (16 Pairs)	5 Years
ESC28RACK	Handweight Rack (18 Pairs)	5 Years
ESC20RACK	Kettlebell Rack	5 Years
ESC-21049	Studio Handweight Rack	5 Years
ULLDB20	20 Pair Dumbbell Rack	10 Years frames, 1 Year top mat
ULLDB15	15 Pair Dumbbell Rack	10 Years frames, 1 Year top mat
ULLDB10	10 Pair Dumbbell Rack	10 Years frames, 1 Year top mat
ULLDB05	5 Pair Dumbbell Rack	10 Years frames, 1 Year top mat
RACKDB10	10 Pair Dumbbell Rack	2 Years
RACKDB15	15 Pair Dumbbell Rack	2 Years
RACKBB5	5 Barbell Rack	2 Years
RACKBB10	10 Barbell Rack	2 Years
OTR001	Toast Rack	5 Years

WTREE1	Weight Tree Storage	3 Years
WTREE2	Octagon Weight Tree	2 Years
ESC16RACK	BOSU Storage Rack	3 Years
ESC6RACK	Free Standing Mat Storage Rack	5 Years
LF2RACK	Freestanding Mat Storage Large	5 Years
AMB001/002/001C	AMMO BOX	1 Year
OCS028/027	Octagon Storage Cage	5 Years
ULLAS2/LLAS4	Octagon Ultra Low and Low Level Angled Storage	5 Years
<b>FLOORING</b>		
STURF(B,G,O,R,S,T)	Shock Turf	3 Years
No Part Number	Energygym	3 Years
No Part Number	Tech Sport	2 Years
No Part Number	Sports Marking	1 Year
GRASS10/GRASS25	Speed Track	3 Years
PORTST10	Portable Speed Track	3 Years
MAT600EF	Everflex	2 Years
MAT500-502	Everroll Classic	2 Years
MAT506-507	Everroll Black Line	2 Years
SP60102-202	Shock Pad Underlay system	2 Years
EWT-EMT	Everroll Weightlayer Tile	2 Years
MATFT12, ES12, CB12	Flexi-Tuf Tiles, Edges and Corners	2 Years
MAT510S, 511S	Flexi-Soft Foam Coloured Tiles, Edges and Corners	1 Year
MAT510, 511, 512	Flexi-Hard Foam Coloured Tiles, Edges and Corners	1 Year
MAT5060C	Floor Guard	2 Years

Revision Sign Off

Rev No :	V17
Updated by :	Ellen Gara and Elizabeth Morgan
Date :	03.07.2020

Sign

Date

Richard Januszek	Chairman	Richard Januszek	23.07.20
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Luke Januszek	Commercial Exec Director	Luke Januszek	23.07.20
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Ellen Gara	In House Lawyer	Ellen Gara	23.07.20
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