

## PROACTIVE WARRANTIES (US) August 2018

Proactive products are warranted to be free from defects in materials and workmanship from the date of dispatch and extend to the original customer or end-user. Warranties are non-transferrable and are valid for the period stated in the schedule below.

In the event that a fault is discovered, it should be reported in the first instance to [usaftersales@escapefitness.com](mailto:usaftersales@escapefitness.com), which should include your original Order Number, as much detail as possible about the circumstances in which the fault developed together with photographic evidence, and, depending on the nature of the fault, a copy of the products' inspection and servicing logs from date of first use to confirm the product has been used, maintained and stored in accordance with the Escape Fitness Product Information and User Guides, which are provided to you on delivery and/or downloaded from our web site as advised with your purchase. A unique "X" number will be allocated to the report which must be quoted in any correspondence thereafter. Please refer to the Guide and Schedule below before making a claim.

In the event that the written report is inconclusive, the customer shall return the product at their sole cost, for inspection, to Escape Fitness' UK warehouse where an experienced aftersales team will, at its sole discretion, determine if the product will be replaced, repaired, a credit note given or the claim refused.

The Escape Fitness Warranty does NOT cover faults/defects/damage which occurs as a result of:-

1. A failure to properly store, care for or maintain the products; or
2. Fair wear and tear including but not limited to;
  - i) faded, worn, cracked/split, chipped surfaces finishes of rubber, urethane or vinyl products;
  - ii) odour (from rubber products); and
  - iii) surface oxidation (rust) on products with metal finishes or paint and Plating being worn away; or
3. Wilful or negligent damage (abuse) of the product or the use of the products for a purpose other than the purpose intended or in abnormal use conditions which includes but is not limited to;
  - i) bars being dropped particularly onto boxes, benches, spotter arms, racks or other objects, bars being used with damaged bumpers or with certain accessories such as pivoting sleeves/torso trainers/landmines etc.
  - ii) weight plates, dropped or weighted bars being released above waist height, metal plates being used on concrete.
  - iii) diameters of hole and sleeve not matching and collars not being used. NOTE: The Escape Fitness 5kg Technique Plates are for training purposes only.
  - iv) 'soft' products exposed to excessive moisture by incorrect use or storage; scratches or abrasions caused by use on unsuitable surfaces; colour fading over time due to exposure to light.
4. A product that has been manufactured to any drawing, design or specification supplied or specifically requested by you; or
5. The product being altered or repaired without Escape Fitness's prior written consent.



Escape Fitness shall not be liable for any indirect, special or consequential losses of any nature arising out of or in connection with the supply of its products including but not limited to claims for economic loss such as loss of profit, revenue, contracts, business or anticipated savings or loss of goodwill or reputation.

Escape Fitness' aggregate liability for loss or damage shall in any event be limited to a sum equal to the amount paid or payable for the product(s) in respect of one incident or series of incidents attributable to one cause.

## SCHEDULE OF PROACTIVE WARRANTIES

Page No.	Code	Model Description	Warranty Period
		<b>PROACTIVE</b>	
5	PAA550/575	Rubber Dumbbells	1 Year
6	PABP050-PABP250	PU Bumper Plates	3 Year
7	PABR050-PABR200	Rubber Bumper Plate	1 Year
8	PADR012-PADR250	Olympic Grip Plates	1 Year
9	PAMB01-PAMB05	Medicine Balls	1 Year
10	ECOSET	Eco Rep Set- Bars/Discs	1 Year
11	PADBR10	10 Pair Dumbbell Rack and Cups	1 Year
11	PADBR15	15 Pair Dumbbell Rack and Cups	1 Year
11	PATR001	Toast Rack	1 Year
12	PAKBR10	Kettlebell Rack	1 Year
12	PAMBR05V2	5 Ball Rack	1 Year
12	PAMBR10V2	10 Ball Rack	1 Year
12	PARSR02	Eco Rep Set Rack	1 Year
13	PA111	Double Tricep Rope	1 Year
13	PA112	Soft Grip Stirrup	1 Year
13	PA113	Foot Loop	1 Year
13	PA102	Angled Tricep Bar	1 Year
13	PA110	Stirrup Handle	1 Year
13	PA105	Seated Row Double Handle	1 Year

### Revision Sign Off

Rev No :	V 1
Updated by :	S Gowan
Date :	8/8/18

		Sign	Date
Richard Januszek	Chairman	<i>Richard Januszek</i>	20/9/18
Luke Januszek	Commercial Exec Director	<i>Luke Januszek</i>	21/9/18
Denise Taylor	In House Lawyer	<i>Denise Taylor</i>	8/8/18